



Woodinville Water District
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December 5, 2007

To Woodinville Water District Customers

Subject: **Important Information Regarding Your Drinking Water**

Dear Valued Customer:

Woodinville Water District (WWD) will be flushing water mains in your neighborhood between Monday December 10th and Friday December 14th, weather dependent. Freezing temperatures or snow could delay the project. Please check our website for the latest information. The flushing of water mains is a common maintenance practice which helps to ensure the integrity of the piping and continue the delivery of high quality water to our customers.

As part of this effort, a WWD operations and maintenance crew will be in your neighborhood. The crew will be moving from block-to-block opening fire hydrants in order to create high flows which serve to scour and clean the inside of water mains. This process uses a fair amount of water but is necessary in order to properly flush the system and maintain high water quality standards.

During this time, you may experience some discoloration of your water. This is a natural occurrence while flushing and is not harmful. This condition is temporary and should correct itself quickly. If you do experience this condition, turn on your kitchen and bathroom faucets and let the water run until it is clear.

All measures will be taken to minimize any disruption to your water service. If you have questions, or experience service or water quality problems that do not clear up in a short period of time, please call our Customer Service Representatives at (425) 487-4100.

Thank you in advance for your patience.

Tim Cantwell
Water Quality Specialist
Woodinville Water District